

Monday, Feb. 16, 2009

Dear Mr. Green:

I want to thank you, your Production Supervisor and all the fine Staff at Nanover Lanterns!

I wish I could come and thank you all personally and to shake the hand of each one of you. I would tell you how much I appreciate your excellent workmanship.

I was very surprised by all the pictures. I had no idea that Murray from Frontier Lighting had made this request of you. I certainly appreciate having them. I want to thank you for taking the time to do this and to the Production Manager for giving his okay. I shall keep them all a part of my story about my Nanover Lanterns!

It is evident that all of you put a lot of pride in what you do, whatever your duties may be. A part of you comes along with each and every lantern you make.

I also want to take this opportunity to thank "Kathy" in your Customer Service Dept. She was extremely helpful to me. I look forward to speaking with her again one day.

When I stand and admire my Hanover Lanterns I will always remember each of you and the part you played in creating these beautiful lanterns for me.

The quality, workmanship and pride that you put into every lantern is why Hanover Lantern stands out above all others.

Thank you again, ever so much

Sincerely,

Mary Delatowski